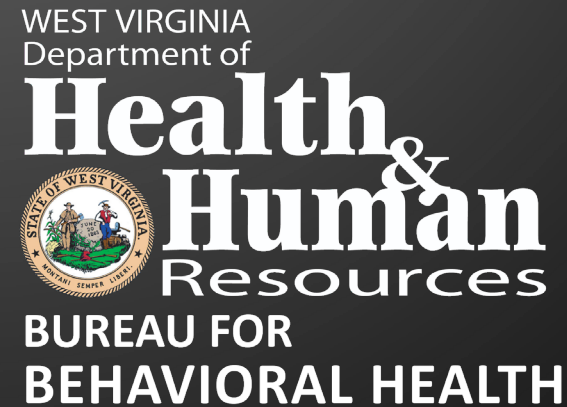


STATE OPIOID RESPONSE INFORMATION SESSION: CHILD CARE RESOURCE AND REFERRAL AGENCIES

EVENT HOST:

WV DEPARTMENT OF HEALTH AND HUMAN RESOURCES
BUREAU FOR BEHAVIORAL HEALTH
STATE OPIOID RESPONSE (SOR)
350 CAPITOL STREET, ROOM 350
CHARLESTON, WV 25301
PHONE: (304) 356-4811



BARRIERS TO ACCESSING TREATMENT AND RECOVERY SERVICES



- FINANCIAL ACCESSIBILITY OF SERVICES AND THE INSURANCE STATUS OF THE CLIENT
- LACK OF TRANSPORTATION
- LACK OF ACCESS TO AFFORDABLE CHILDCARE SERVICES

REDUCING BARRIERS GETS INDIVIDUALS INTO TREATMENT AND HELPS PEOPLE IN RECOVERY MAINTAIN THEIR RECOVERY!!

SOR SPONSORED SUPPORT SERVICES

- SOR SUBSIDIZED CHILD CARE SERVICES IS AN INITIATIVE TO REDUCE THE BARRIER THAT CHILD CARE PRESENTS
- EFFECTIVE ON FEBRUARY 3RD, THE BUREAU FOR BEHAVIORAL HEALTH STATE OPIOID RESPONSE PROGRAM (SOR) AWARDED FUNDING TO THE BUREAU FOR CHILDREN AND FAMILIES TO BROADEN THE INCOME ELIGIBILITY GUIDELINES FOR CHILDCARE FOR SOR PROGRAM PARTICIPANTS BY PARTICIPATING IN A SUPPLEMENTAL COUPON PROGRAM WITH THE CHILD CARE RESOURCE AND REFERRAL AGENCIES IN WEST VIRGINIA.



The background is a dark, gradient grey with several realistic water droplets of various sizes scattered across it. The droplets have highlights and shadows, giving them a three-dimensional appearance. The text is centered in the middle of the frame.

WV CHILD CARE RESOURCE AND REFERRAL AGENCIES

THE ROLE THEY PLAY IN THE STATE OPIOID RESPONSE PROGRAM

WHAT IS A CHILD CARE RESOURCE & REFERRAL AGENCY?

A RESOURCE & REFERRAL AGENCY IS A LOCAL NONPROFIT ORGANIZATION INVOLVED IN SUPPORTING CHILD CARE SERVICES. IN WV, AT A MINIMUM, THE RESOURCE & REFERRAL AGENCIES:

- MANAGE THE SUBSIDY PROGRAM
- LINK PARENTS WITH CHILD CARE OPTIONS
- PROVIDE CONSUMER INFORMATION
- OFFER TECHNICAL ASSISTANCE AND TRAINING TO PROVIDERS
- INFORM PARENTS OF OTHER RESOURCES IN THEIR COMMUNITY

[WV DHHR Bureau for Children and Families website](#)

HOW DID THESE CCR&R AGENCIES BEGIN?

- EARLY 90'S, FUNDING FOR CHILD CARE BEGAN TO INCREASE, PARTICULARLY WITH THE IMPLEMENTATION OF THE CHILD CARE & DEVELOPMENT BLOCK GRANT ACT.
- STATES WERE LEGALLY REQUIRED TO EXPEND PART OF THEIR FEDERAL DOLLARS ON INITIATIVES DESIGNED TO IMPROVE THE SUPPLY AND QUALITY OF ITS CHILD CARE PROGRAMS.
- ONE OF THE MAIN COMPONENTS OF WEST VIRGINIA'S STATE PLAN WAS TO ESTABLISH CHILD CARE RESOURCE AND REFERRAL SERVICES ACROSS THE STATE.
- THESE CCR&R AGENCIES WERE TO LOCATE RESOURCES FOR CHILD CARE AND REFER PARENTS TO AVAILABLE CHILD CARE OPTIONS.
- AS MORE STATES BEGAN TO CONTRACT FOR CHILD CARE RESOURCE AND REFERRAL SERVICES, THE ARRAY OF SERVICES PROVIDED BEGAN TO MULTIPLY AND CCR&R AGENCIES BEGAN TO PROVIDE SERVICES ABOVE AND BEYOND THAT SIMPLE DEFINITION.

[WV DHHR Bureau for Children and Families website](#)

WV HAS SIX CCR&RS THROUGHOUT THE STATE

CHILD CARE RESOURCE CENTER

CHOICES CHILD CARE RESOURCE AND REFERRAL

CONNECT CHILD CARE RESOURCE AND REFERRAL

LINK CHILD CARE RESOURCE AND REFERRAL

MOUNTAINHEART CHILD CARE RESOURCE AND REFERRAL NORTH

MOUNTAINHEART CHILD CARE RESOURCE AND REFERRAL SOUTH

**West Virginia
Child Care Resource and Referral Agency
Areas**

Chicochee CCR&R
4421 Emerson Ave., Suite 102
Parkersburg, WV 26104
304-485-2668,
1-866-966-2668
Director: Kristy Ritz
Kristy.A.Ritz@wv.gov

Connect CCR&R
1 Player's Club Drive
Charleston, WV 25311
304-414-4488,
1-888-595-8290
Director: Toni McKinley
Toni.L.McKinley@wv.gov

Link CCR&R
611 7th Ave., Suite 100
Huntington, WV 25701
304-523-9540,
1-800-894-9540
19 Circle Drive
Logan, WV 25601
304-752-3932
Director: Cristie Dunbar
Cristie.R.Dunbar@wv.gov

MountainHeart Community Services North
836 Lunice Ct HWY (PO Box 728)
Petersburg, WV 26847
304-257-9375,
1-877-211-KIDS(5437)
956 Yates Avenue (PO Box 32)
Crafter, WV 26354
304-265-0142, 1-877-511-KIDS(5437)
1200 Harrison Ave., Suite 220
Elkins, WV 26241
304-637-2840, 1-877-862-3103
321-A Lutz Avenue
Martinsburg, WV 25404
304-262-1584, 1-888-915-7653
Director: Willetta Bolinger
Willetta.J.Bolinger@wv.gov

MountainHeart Community Services South
33 MountainHeart Ln., Matheny WV 24860
(PO Box 1809, Oceana, WV 24870)
304-682-8271, 1-800-834-7082
1411 North Walker Street
Princeton, WV 24740
304-425-3669, 1-800-738-8531
228 Ragland Rd. (PO Box 966)
Beckley, WV 25801
304-253-7654, 1-888-799-9217
1020 Broad Street,
Summersville, WV 26651
304-872-9200, 1-866-598-4452
330 Red Oak Shopping Center
Suite 6
Ronceverte, WV 24970
(PO Box 1610
Lewisburg, WV 24901)
304-647-3800, 1-855-843-0720
Director: Margaret Younce
Margaret.A.Younce@wv.gov

**Child Care Resource Center
Catholic Charities West Virginia**
2000 Main St., Suite 100
Wheeling, WV 26003
304-232-1603,
1-800-585-1603
100 Municipal Plaza, Suite 600
Weirton, WV 26062
304-794-3060
1236 N. St., Rt. 2
New Martinsville, WV 26155
304-455-0920
115 Adams St., Suite 101
Fairmont, WV 26554
304-366-3615
965 Hartman Run Rd.,
Suite 1103
Morgantown, WV 26505
304-292-7357,
1-888-272-7357
Director: Brittany Lucci
Brittany.K.Lucci@wv.gov

WVDHHR, Bureau for Children & Families
Updated: June 2020

TWO PROGRAMS WITHIN EACH AGENCY

- SUBSIDY PROGRAM

- ASSISTS FAMILIES IN PAYING FOR CHILD CARE
- SHARES RESOURCES IN THE COMMUNITY THAT MAY BE HELPFUL BASED ON EACH FAMILY'S NEEDS
- WORKS WITH CHILD CARE PROVIDERS THAT SERVE THESE FAMILIES

- PROFESSIONAL DEVELOPMENT PROGRAM

- A TEAM OF EARLY CHILDHOOD EXPERTS ASSISTS PROVIDERS THROUGH TRAINING AND TECHNICAL ASSISTANCE
- OFFERS SUPPORT FOR CHALLENGING BEHAVIORS IN THE CLASSROOM
- ASSISTS PROGRAMS IN INCREASING THEIR PROGRAM QUALITY

THE SUBSIDY PROGRAM

THE LINK BETWEEN SOR CLIENTS AND THE CHILD CARE RESOURCE & REFERRAL AGENCY

- CLIENTS WHO APPLY FOR CHILD CARE ASSISTANCE THROUGH THE CCR&RS MUST:
 - BE IN A QUALIFYING ACTIVITY
 - 20+ HOURS OF EMPLOYMENT EACH WEEK OR
 - BE IN SCHOOL (COLLEGE, TECHNICAL, GED PROGRAM)
 - BE ON A JOB SEARCH
 - MEET INCOME GUIDELINES*
 - RESIDE IN WV
 - BE THE LEGAL GUARDIANS OF THE CHILD(REN)
- SOR PROVIDES CHILD CARE ASSISTANCE TO FAMILIES WHO ARE IN TREATMENT PROGRAMS THAT MAY NOT QUALIFY UNDER REGULAR SUBSIDY GUIDELINES

HOW THE SOR PROCESS WORKS WITH CCR&RS

- SOR CLIENT INFORMS TREATMENT PROGRAM THAT CHILD CARE IS A BARRIER TO THEIR RECOVERY THROUGH DISCUSSIONS WITH STAFF.
- A REFERRAL FORM IS PROVIDED TO THE CLIENT TO GET CHILD CARE ASSISTANCE
- CLIENT BRINGS REFERRAL FORM TO THEIR LOCAL CCR&R
- CCR&R CASE MANAGER GOES THROUGH APPLICATION PROCESS WITH THE CLIENT
- CLIENT IS GIVEN A CHILD CARE CERTIFICATE AND “ MONTHLY COUPON” TO GIVE TO THEIR CHILD CARE PROVIDER
- CHILD CARE PROVIDER SUBMITS COUPON TO THE EARLY CARE & EDUCATION DEPARTMENT FOR PAYMENT

CCR&R/SOR PARTICIPANT ELIGIBILITY

1. VERIFICATION OF CCDF (CHILDCARE AND DEVELOPMENT FUND) ELIGIBILITY
2. VERIFICATION OF IDENTITY - DRIVER'S LICENSE OR STATE ISSUED ID
3. VERIFICATION OF RESIDENCY – CURRENT DRIVER'S LICENSE OR UTILITY BILL
4. VERIFICATION OF QUALIFYING ACTIVITY – USE THE PROGRAM REFERRAL FORM
5. VERIFICATION OF INCOME
6. VERIFICATION OF CHILD'S CITIZENSHIP – BIRTH CERTIFICATE AND/OR CITIZENSHIP DOCUMENTS – THIS IS A CCDF REQUIREMENT

A QUARTERLY REVIEW PROCESS IS ALSO REQUIRED TO DETERMINE CONTINUED ELIGIBILITY. IF FOUND ELIGIBLE UPON REVIEW, THE PARTICIPANT WILL SUPPLY THE CHILDCARE REFERRAL AGENCY ANOTHER SIGNED REFERRAL FORM THAT WILL BE VALID FOR THREE ADDITIONAL MONTHS.

FLOW CHART FOR ELIGIBILITY

Step 1:

Screened for CCR&R Basic Eligibility Requirements

Step 2:

Meet Criteria

Do not Meet Criteria BUT in treatment
or recovery for SUD

Step 3:

Access Regular
CCR&R
Services

Access SOR
Subsidized
Services

ACCESSING SOR SPONSORED SERVICES

- UPON INTAKE, PLEASE ASK INDIVIDUALS/PATIENTS/CLIENTS IF THEY HAVE A CHILD IN THEIR CARE AND IF THEY HAVE PROPER CHILD CARE. IF A BARRIER, PLEASE REFER TO CCR AND R IN YOUR AREA.
- SOR HAS NO ACTIVITY REQUIREMENT. AFTER COMPLETING THE ELIGIBILITY PROCESS NOTED ABOVE, IF FOUND INELIGIBLE FOR ONE OF THE BLOCK GRANT REQUIREMENTS, THEN THE SOR COUPON FOR SUPPLEMENTAL SERVICES AND THEN PAYMENT WILL BE UTILIZED.



HOW LONG DOES THE APPLICATION PROCESS TAKE?

DAY OF APPLICATION

- CLIENT CAN BEGIN USING CARE THE DAY OF APPLICATION AKA CASE IS OPENED
- CHILD CARE CERTIFICATE IS ISSUED TO SHOW TO CHILD CARE PROVIDER
- SOR CLIENTS WOULD PROVIDE A MONTHLY COUPON TO THE PROVIDER TO SUBMIT TO THE STATE FOR PAYMENT
 - PROVIDERS DO NOT KNOW WHAT THE COUPON MEANS FOR CONFIDENTIALITY PURPOSES.

13-DAYS TO SUPPLY VERIFICATIONS

- PROOF OF IDENTITY
- PROOF OF RESIDENCY
- CHILD'S BIRTH CERTIFICATE
- PROOF OF QUALIFYING ACTIVITY
- VERIFICATION OF INCOME
- OTHER (I.E. CUSTODY ARRANGEMENTS, DIVORCE, CHILD SUPPORT)

AFTER 13 DAYS...

IF ALL VERIFICATIONS ARE SUBMITTED, CASE REMAINS OPEN AND CLIENT CONTINUES TO USE CHILD CARE ASSISTANCE

IF CLIENT FAILS TO SUBMIT INFORMATION, CASE CLOSES AND ANY CHILD CARE USED DURING THAT TIME IS CLIENT'S RESPONSIBILITY. MUST REAPPLY FOR SERVICES.



WHY CHILD CARE IS IMPORTANT

- CHILD CARE KEEPS AMERICA WORKING
- HIGH QUALITY CHILD CARE BUILDS A FOUNDATION OF LEARNING THAT CARRIES A CHILD THROUGH THEIR LIFE
- THE FIRST FIVE YEARS OF A CHILD'S LIFE ARE THE MOST IMPORTANT YEARS AS THEY PREDICT HOW SUCCESSFUL A CHILD WILL BE AS AN ADULT
- HIGH QUALITY CHILD CARE ALLOWS CHILDREN TO REACH THEIR FULL POTENTIAL

CONTACT INFORMATION

STATE OPIOID RESPONSE REPRESENTATIVE:

- MELISA GREEN

CHILD CARE RESOURCE AND REFERRAL ORGANIZATIONS:

BRITTANY LUCCI, M.S

CHILD CARE RESOURCE CENTER DIRECTOR, REGION 1
304-292-7357 OR 1800-585-1603

BRITTANY.K.LUCCI@WV.GOV

CCRC@WV.GOV

KRISTY RITZ, MBA

CHOICES CHILD CARE RESOURCE AND REFERRAL DIRECTOR, REGION II
304-622-6528

KRISTY.A.RITZ@WV.GOV



QUESTIONS?